

10/12/2023

EMS Growth Hot Spots

As the community grows, we have seen spikes in call volume in areas that we previously did not. Below are the three main areas that have caused challenges on occasion. Accordingly, we have made changes to our response plan to accommodate these areas.

Cold Springs: This is an area that is an island of population, 22 miles north of downtown Reno, that experiences infrequently emergency requests. On average, we respond to 3 calls in a 24-hour period in this valley. This is a small number of requests compared to the 260 calls that we respond to in Washoe County daily. We have placed a trailer in Cold Springs that serves as temporary living quarters and we staff an ALS ambulance for 20+ hours per day to mitigate delays in our responses.

Verdi: Another area of large expansion of population and increased call volume. And again, another island of population. We have rearranged our posting plan to place an ambulance at Robb Drive to have a faster response to the citizens of this area.

Spanish Springs: Like Cold Springs and Verdi, Spanish Springs is another large expansion of population and somewhat isolated from the main core of Reno/Sparks. This area is currently being serviced under our contract with Truckee Meadows Fire Protection District for ambulance response.

Washoe Valley: The expansion in this area has not been as significant over the last couple of years. This area is addressed under our contract with Truckee Meadows Fire Protection District to assist us in coverage.

These are our main 4 areas that have caused concern over the last year. Additionally, we have seen growth in the North Wingfield Springs area. Although we have not seen significant increases in call volume, we understand that this a large group of citizens. In anticipation of call volume increases, we have staffed an extra ambulance for 12 hours per day in the Wingfield Springs area.

Below is a map of Washoe County. I have highlighted the areas of concern and circled the area that we are continuing to evaluate.

