



Washoe County

**Discover UMR's
flexible solutions**

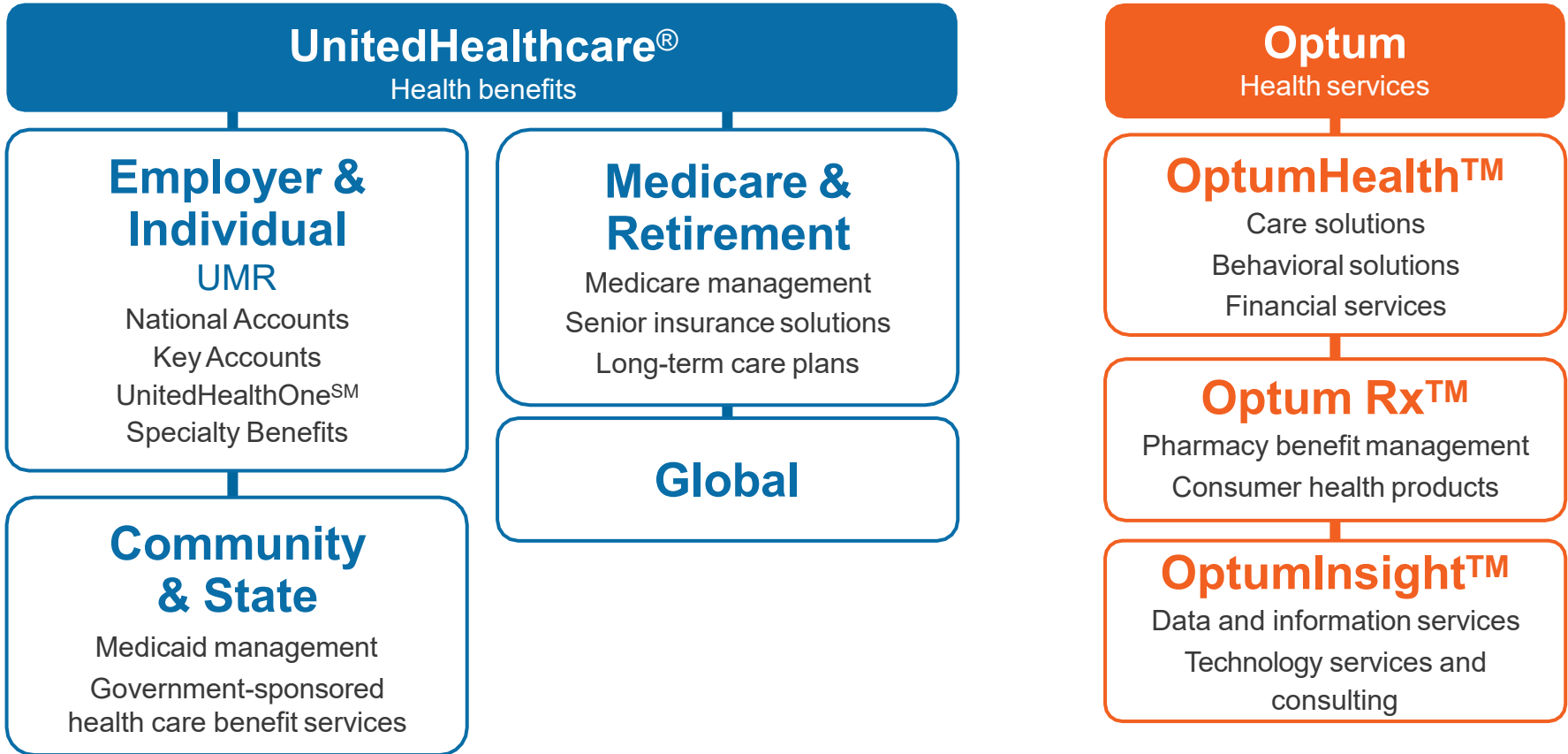
United
Healthcare

UMR[™]



UMR – UnitedHealthcare’s TPA

UNITEDHEALTH GROUP®



- + 5.8M Members
- + 3.5K Customers
- + 5.5K Employees
- + 95% retention rate

Local Advocacy Teams to help navigate health care



With one Local Team provides:

TAILORED Plan management support, to support your plan and networks needs

FLEXIBILITY to partner with your other vendors to support eligibility feeds

UNMATCHED integrated solution that drives low total cost of care in Nevada and nationally

EXPERIENCE of having the honor of serving Nevada residents for over 30 years



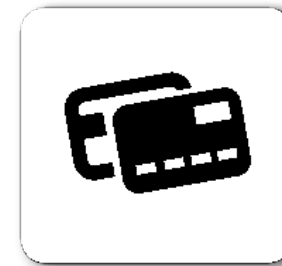
Member help when and how they need it



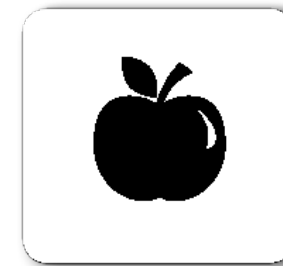
On-site Case Management



Reporting and Analytics



One ID Card for all Benefits



Access health information
(tools & videos)

Network Stability and Clinical Advocacy

Best in class, fully integrated solutions yielding a total cost and quality of care advantage



Network Stability



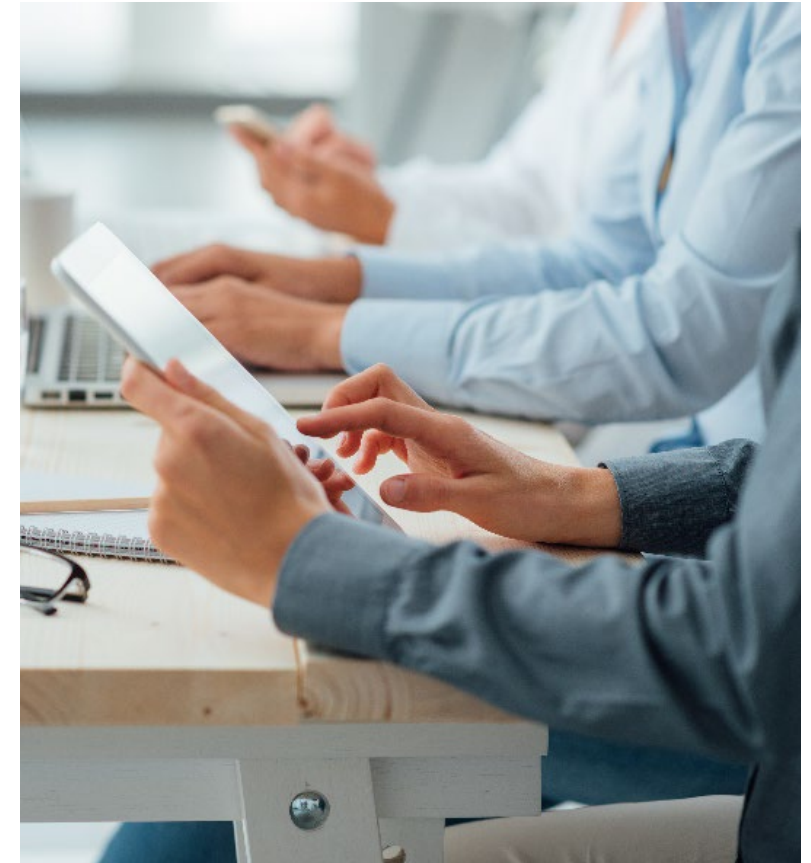
UnitedHealthcare provides:

✓ Proven contracting approach and strategy to maintain network stability

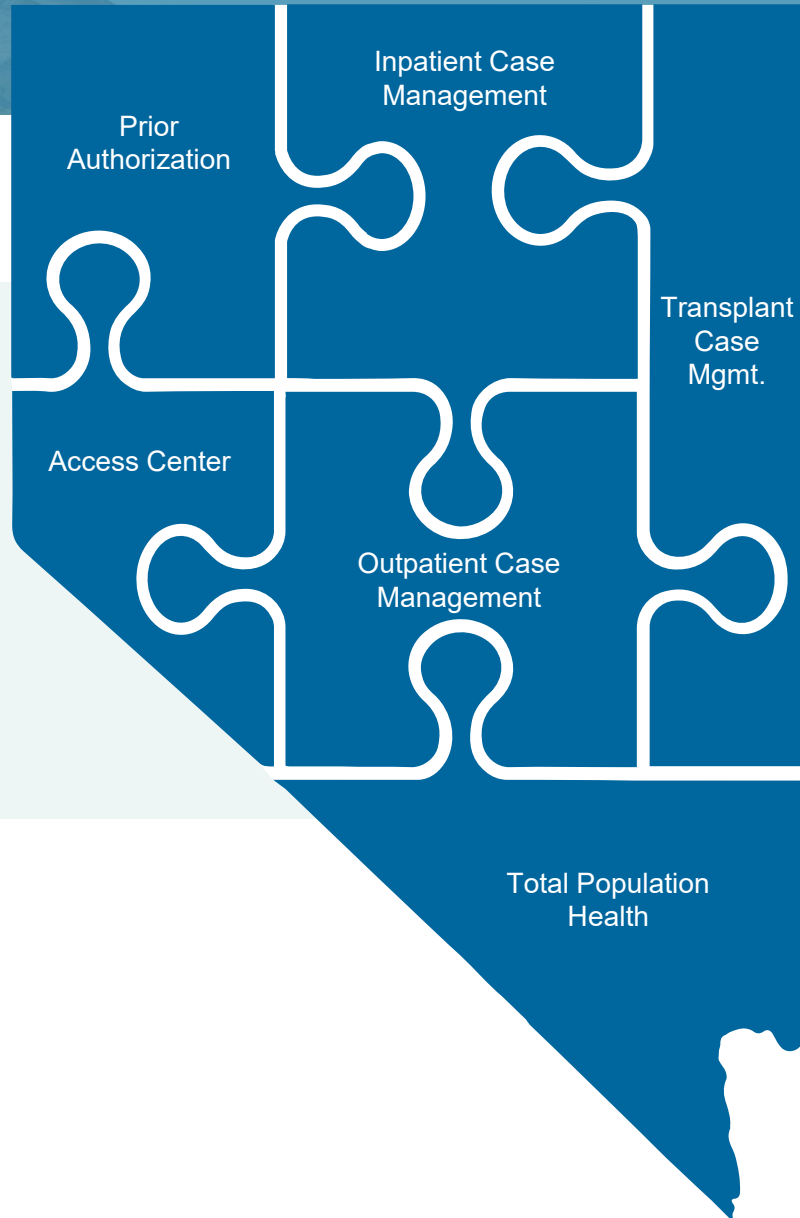
- Multi-year agreements in place
- Local network team supports client specific initiatives
- Expanded access through our national network
- Access to all facilities

✓ Innovative payment models to reward quality and cost efficiency

- Performance-based, rates based on improvement in quality and cost efficiency
- Centers of Excellence, bundled/episodic payments
- Accountable care organizations, population health management



Clinical Solutions



Thank you!

Thank you all for your time today and
for the opportunity to earn your
business to serve the employees of
Washoe County.

